

USER MANUAL FOR THE MOBILE RECEIVER HELPLINE MINI

1. USAGE

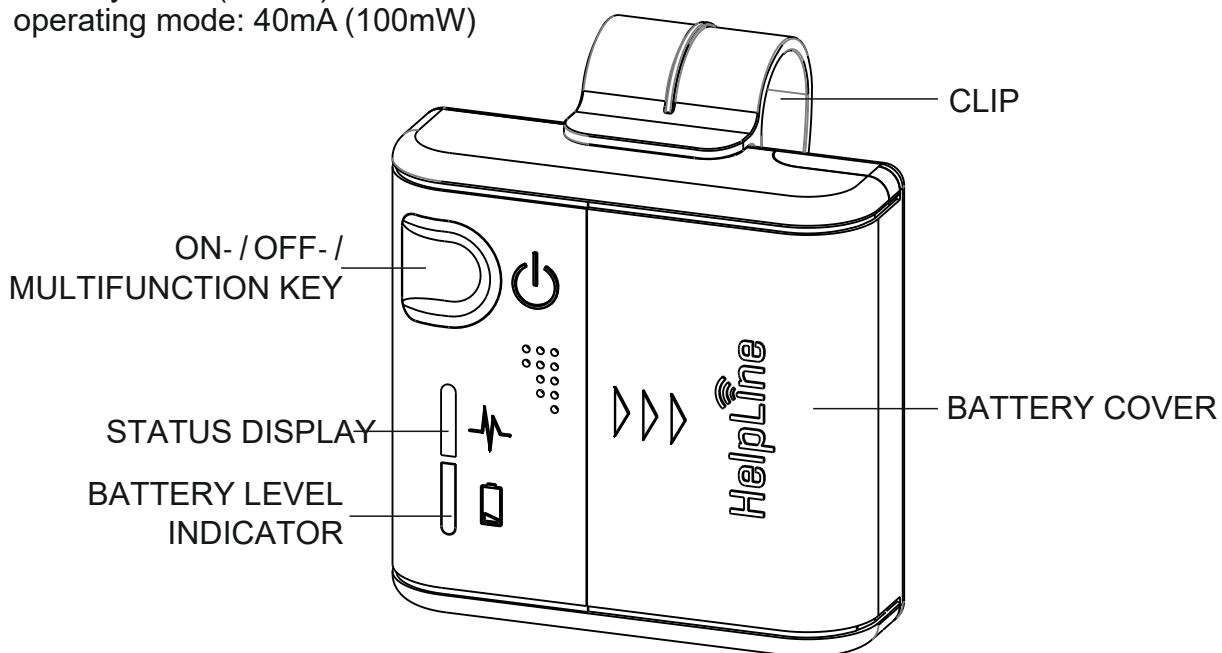
HelpLine Mini is a device for signalling and alerting. It is able to receive radio signals from compatible transmitters and convert them into optical and acoustic signals. The receiver can be used with batteries or rechargeable batteries.



Attention! The provision of a paging system does not disengage from the responsibility of supervising life threatening health conditions. This system does not monitor health parameters. It is used to call for help.

2. TECHNICAL DATA

- Purpose: mobile radiocall receiver 868 MHz
- Power supply: two AA batteries or two rechargeable batteries - AA Ni-MH 1.2V
- Channels: 1
- Operating conditions: -20°C to +55°C
- Dimensions: 6 x 6,6 x 2 cm
- Protection degree: IP54
- Weight: w/o batteries or rechargeable batteries 53 grams, with batteries 99 grams, with rechargeable batteries 113 grams (slight weight deviations are possible, depending on the battery brand and the battery capacity and brand)
- Current consumption in
 - sleep mode: 9uA (20uW)
 - standby: 4mA (10mW)
 - operating mode: 40mA (100mW)



MANUFACTURING AND DISTRIBUTION

3. DESCRIPTION OF THE RECEIVER

3.1 Receiver components

The component required for operation is the on/off button, which also works as a button for cancelling an (emergency) call (= confirming) as well as for all other optional settings (device with one-switch operation - single switch device).

3.2 Attaching or removing the clip

To carry the mini-receiver on a belt or in a shirt or other pocket, it is provided with a clip. To prevent the receiver from loosening and falling to the ground if you should get stuck with it somewhere, this clip is very securely locked to the receiver and it is very difficult to remove it. To remove the clip, do not remove the screws from the case. Slide the clip out of its anchorage in the direction of the arrows on the battery cover, then remove it on one side. Use a screwdriver if necessary. To attach the clip: snap it into the slot provided on one side. Then push it into the slot on the opposite side until it locks into place.

3.3 Required accessories

In order to operate the system, at least one compatible transmitter, two AA batteries or two rechargeable AA batteries are required.

3.4 Features

If a radio call is received, the red LED flashes and the device beeps and vibrates until the call is cancelled (confirmed) by pressing the on/off button. The receiver will not switch itself off automatically. This is to ensure that no (emergency) call is missed or not heard. 28 compatible transmitters can be memorised (programmed). If a call is active (unconfirmed) and the device receives a new, additional call from another transmitter, it is stored and becomes active as soon as the previous call has been confirmed.

3.5 Handling

3.5.1 Switching on and off

After pressing the on/off button for approx. 3 seconds, the device and the red LED turns on. Afterwards, the LED flashes at intervals of about two seconds. This demonstrates that the receiver is ready to receive without the need to make any checking calls.

By pressing the on/off button for about 3 seconds the receiver is switched off.

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3.5.2 Changing sound/LED flashing/vibration

You will receive the device in flashing / sound / vibration mode, but you may also switch it to flashing / sound and flashing / vibration.

To change the settings, remove one battery (or rechargeable battery), then push and hold the on/off button and reinsert the battery (rechargeable battery). Once you release the power button, the device switches to the next mode.

3.5.3 Low-Battery-Function

This HelpLine Mini will warn you by flashing the LED (with the battery symbol) and beeping in intervals in case the battery or rechargeable battery status is too low to safely receive a radio call. If this occurs, change the batteries to ensure secure receiving.

4. PROGRAMMING

4.1 Programming the transmitters (connecting a transmitter with HelpLine Mini)

To connect a transmitter to the HelpLine Mini, push the on/off button and then the transmitter. The LED flashes several times and stops when the transmitter is connected. In theory you may connect 28 transmitters to your HelpLine Mini.

4.2 Delete all programmed transmitters

Push and hold the on/off switch for about 15 seconds. All programmed transmitters are deleted.

4.3 Checking the radio connection between transmitter and receiver before using the device

Before you use this set, please check if the signal is working properly and is within your intended distance. Radio ranges are significantly influenced by structural conditions (walls, concrete ceilings but also electrical devices such as TVs and computers can influence radio ranges).

This is how to proceed: switch on all electronic equipment in the immediate and further operational range of the transmitter and receiver.

Check to see if the distance between the transmitter and receiver is sufficient by increasing the distance between the transmitter and receiver in steps of 2 to 3 meters. The receiver should respond to a single (not multiple!) push on the transmitter. If changes are made in the call environment (e.g. the bed is moved), the location of electronic devices are modified or new ones are put into operation, please re-check the radio range for safety reasons.

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4.4 Cleaning

You can clean the transmitter(s) and receiver(s) with a slightly moistened cloth with the addition of a disinfectant if necessary. Do not use abrasive or acidic cleaning agents.

4.5 Regular inspections

Regular visual inspections and test call initiations (at least once a week) are used to check that the system is operating properly. Also check whether the transmitter emits a "low battery signal" (see transmitter operating instructions).



Important! Perform regular inspections. In case of damage or malfunctions, do not use the device until it has been repaired or replaced. After replacing the battery/rechargeable battery, please check the range of the radio connection between the transmitter and receiver as you did before the initial start-up.

4.6 Malfunctions

In case of problems, please contact the hotline.

5. WARRANTY

You will receive a fully tested and perfectly operating device. We provide a 2-year warranty from the date of purchase. During the warranty period, we will repair or (usually) replace the complete unit without charge for malfunctions caused by material or manufacturing defects. This warranty is valid for each country. The following is excluded from the warranty: Damage due to improper use or force majeure, and normal usage. The warranty is void if repairs are done by unauthorized persons.

6. NOTES ON THE RECYCLING OF DEVICES AND BATTERIES

We are obliged to inform you of the following:

Old devices and batteries/rechargeable batteries (with the symbol of the criss-crossed dustbin) are not allowed to be disposed of with the domestic garbage.

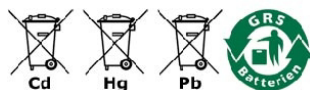
Disposal can be done through your dealer or a locally available recycling point.

Old devices can be returned to your dealer free of charge or removed at a collection point for electronic waste.

7. CONFORMITY

The manufacturer hereby declares that the product complies with the requirements of Directive 2014/53/EU. The complete declaration of conformity can be found on the Internet at www.pflegerufset.de.

These symbols can be found on batteries containing harmful substances:



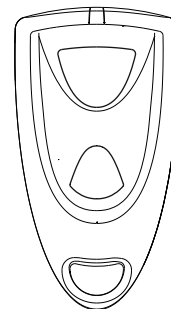
Cd = Battery contains Cadmium
Hg = Battery contains Mercury
Pb = Battery contains Lead

MANUFACTURING AND DISTRIBUTION

USER MANUAL FOR THE HelpLine-(NECKLACE)TRANSMITTER

1. Usage

HelpLine transmitters send coded radio signals to receivers. The range is approx. 100 metres in open field and 20 to 30 metres indoors - depending on the conditions.



2. TECHNICAL DATA

- Operating frequency:: 868 Mhz
- Supply: Button cell 3V, CR2032
- ERP-power < 10mW
- Operating conditions -20°C to +55°C
- Dimensions: 63x33x13 mm

3. TRANSMITTER BATTERY TEST

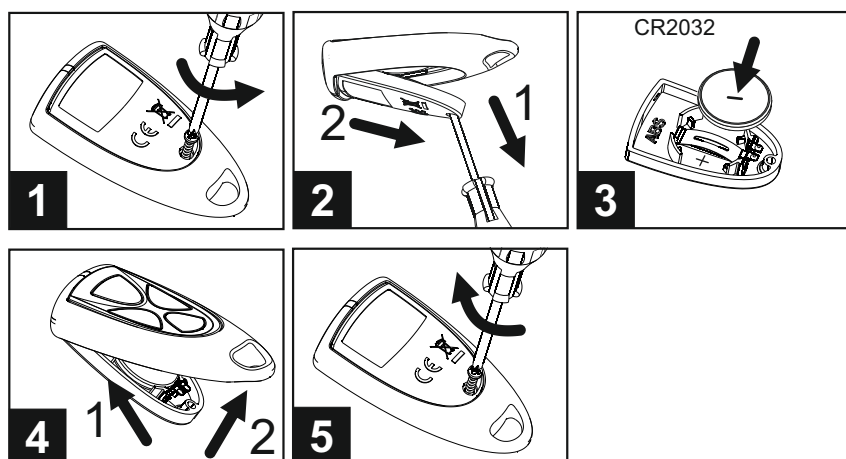
During normal operation, the flashing of the transmitter LED indicates that the transmitter is sending a radio signal. If you push the transmitter three times consecutively and the LED continues to flash (although it should stop flashing), this indicates that the battery is low and should be replaced.

Regular testing will ensure that the transmitter is working properly.

Batteries installed in the transmitter are not a source of danger or dangerous voltages and do not have to be removed.

4. REPLACING THE BATTERY

1. Remove the screw at the lower part of the transmitter
2. Lift and open the casing
3. Replace the battery and fix it in the lower part of the casing. Insert the new battery according to the polarity (+) and (-) indicated on the battery holder. The battery should be installed in the manner described, as incorrect installation of the battery may damage the unit.
4. Slide into the guides and close the lower part of the casing.
5. Insert the screw again



CAUTION: ONLY USE A BATTERY SUITABLE FOR THE TRANSMITTER. IMPROPER REPLACEMENT MAY RESULT IN EXPLOSION HAZARD.

MANUFACTURING AND DISTRIBUTION

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Disposal can be done through your dealer or a locally available recycling point.

Old devices can be returned to your dealer free of charge or removed at a collection point for electronic waste.

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MANUFACTURING AND DISTRIBUTION

USER MANUAL FOR THE HelpLine- (BRACELET-) TRANSMITTER

1. USAGE

HelpLine transmitters send coded radio signals to receivers. The range is approx. 100 metres in open field and 20 to 30 metres indoors - depending on the conditions.



2. TECHNICAL DATA

- Operating frequency: 868 Mhz
- Supply: Button cell 3 V, CR2016
- ERP-power < 10mW
- Operating conditions -20°C to +55°C
- Dimensions: 64x15 mm
- Weight: 27 grams

3. TRANSMITTER BATTERY TEST

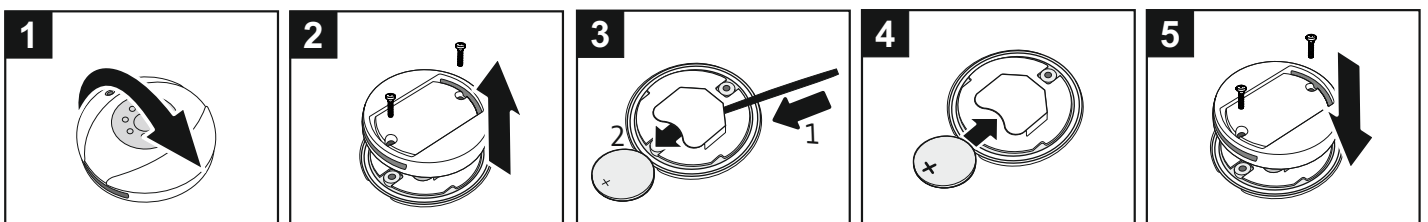
During normal operation, the flashing of the transmitter LED indicates that the transmitter is sending a radio signal. If you push the transmitter three times consecutively and the LED continues to flash (although it should stop flashing), this indicates that the battery is low and should be replaced.

Regular testing will ensure that the transmitter is working properly.

Batteries installed in the transmitter are not a source of danger or dangerous voltages and do not have to be removed.

4. REPLACING THE BATTERY

1. Turn the unit upside down to gain access to the screws at the bottom of the transmitter.
2. Remove the screws at the bottom of the transmitter, lift the casing and open it.
3. Remove the old battery.
4. Insert a new battery, noting the polarity. Insert the new battery according to the polarity (+) and (-) indicated on the battery holder. The battery should be installed in the way described, as incorrect installation of the battery may damage the unit.
5. Close the lower part of the casing and insert the screws.



CAUTION: ONLY USE A BATTERY SUITABLE FOR THE TRANSMITTER. IMPROPER REPLACEMENT MAY RESULT IN EXPLOSION HAZARD.

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